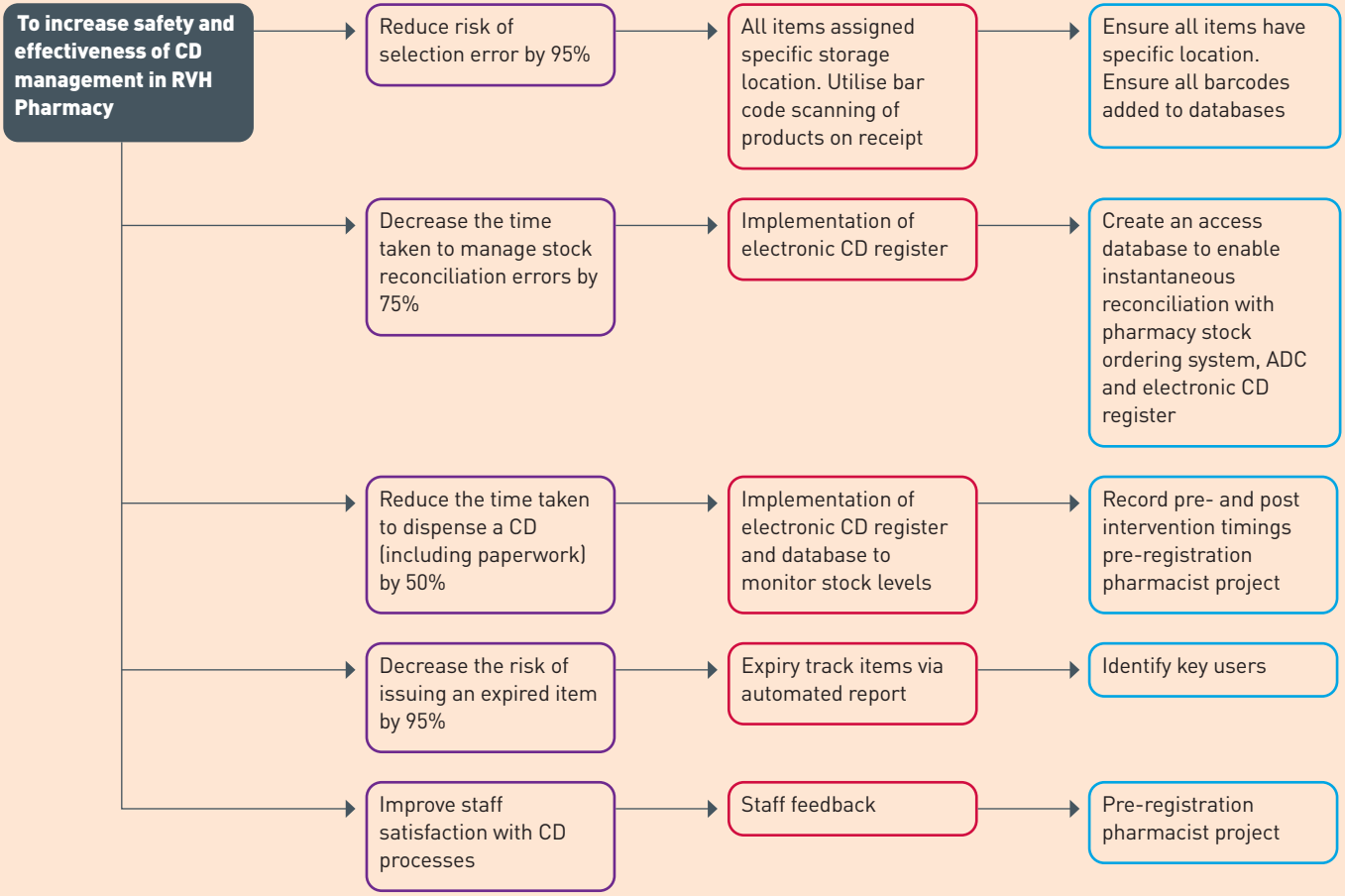
**FIGURE 1**

## Driver diagram (adapted from NHS Improvement[11])